

**Online Training**



# **ISO 9001:2015 Lead Auditor Training**

## Interactive e-learning on demand

Become an expert auditor and qualify yourself as 'Certified Lead Auditor'. The comprehensive auditor course includes setup and management of an audit program, and detailed explanations of all ISO 9001 requirements from the auditor's point of view. This high-quality online training is Exemplar Global accredited, in multimedia format, interactive, and full of real-life examples and practical tips. On demand - so you can learn anywhere and anytime.



**About 32 hours (on demand)**  
**Materials included**  
**Exemplar Global certified**

## Learning Objectives

Upon successful completion of ISO 9001 Lead Auditor Training, you will:

- ✓ Have a solid understanding of all ISO 9001 requirements and their interpretation
- ✓ Have the skills to analyze how effective each requirement is implemented at any organization
- ✓ Be able to identify and communicate best practices
- ✓ Have the practical skills to conduct a complete internal audit, including preparation, opening and closing meetings, auditing, and writing audit reports
- ✓ Have the skills to manage and lead a team of auditors
- ✓ Know how to set up and operate an audit program
- ✓ Be able to add business value to audits and your company's audit program

# Course Design and Presentation

**ISO 9001 Lead Auditor Training** has been designed in-house. Learning content is logically developed and easy to understand. It includes plenty real-life examples, practical tips and best practices that can be readily applied.

Lessons are presented by our e-learning instructor in clear, accent-free English, and illustrated by our award-winning designer.

The multimedia format with its rich animations, video, and text creates a learning experience that's both enjoyable and effective.

## Lesson Plan

### Part 1: ISO 9001 - The Basics

- How Is the ISO 9001 Standard Used?
- What Does ISO 9001 Mean for You?
- Factors for ISO 9001 Success

### Part 2: The Foundation and Structure of ISO 9001

- Annex SL
- Quality Management Principles

### Part 3: The Process Approach and PDCA Cycle

- The Process Approach
- The Elements of a Process
- Real-Life Examples of the Process Approach
- The PDCA Cycle
- How the PDCA Cycle Benefits Organizations

### Part 4: ISO 9001:2015 Requirements

- Clauses 0-3: Introductory Clauses
- Clause 4: Context of the Organization
- Clause 5: Leadership
- Clause 6: Planning
- Clause 7: Support
- Clause 8: Operation
- Clause 9: Performance Evaluation
- Clause 10: Improvement

## Part 5: ISO 9001:2015 Documentation

- Documents
- Records

## Part 6: Introduction to Internal Audits

- Internal Auditing Basics
- Audit Types
- Roles and Responsibilities

## Part 7: Auditing

- Audit Preparation
- Conducting an Audit
- Audit Reporting
- Audit Completion and Follow-Up

## Part 8: Setting Up an Internal Audit Program

- Audit Program Basics
- Establishing the Internal Audit Program
- Implementing the Internal Audit Program
- Managing and Improving the Internal Audit Program

## Part 9: Managing and Leading Team Audits

- Lead Auditors
- Audit Preparation and Planning
- Leading the Audit
- Audit Reporting and Follow-Up

## Assessment

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The course includes an optional exam; it's in multiple-choice format, has a passing score of 70%, and can be re-taken unlimited times without charge. If you forgo or fail it, you'll still receive a Certificate of Attendance.

## Accreditations

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Certified by Exemplar Global.

# Certificate

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As a graduate of ISO 9001 Lead Auditor Training, you'll become a **Certified ISO 9001 Lead Auditor** with a prestigious Certificate of Attainment:

- ✓ Achievement certified by the International Standards Corporation.
- ✓ Bears the Exemplar Global accreditation mark.
- ✓ Proof of competence through the Exemplar Global Competency Units QM, AU and TL.
- ✓ 3.2 CEUs awarded to fulfill continuing education requirements.
- ✓ Verified by Accredible, blockchain-secured, and accessible online to promote your achievements.
- ✓ With only a click of the mouse, you can share your achievements on LinkedIn, Twitter and other social media, or add your digital certificate to an online resume.

## Included Materials

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- Study Guide
- Audit Checklist
- List of Required Documents and Records

## Duration

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The course takes about 32 hours to complete (on-demand) with 3.2 CEUs.

## Course Access

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Immediately after payment for 3 months.

## Prerequisites

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No prerequisites.

## System Requirements

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A computer, tablet or smartphone, and internet access. High speed connection isn't essential.